

Annex: If you request Global Accessibility UNE-170001-2

1. General documentation to be sent together with the request :
 - Organizational chart of the firm and, if needed, organizational charts for the various sites subject to certification .
 - List of documents applicable to the system for which certification is required (at least general manual and procedures) indicating revision/issue status and dates.
2. State within the window for sites in the request, the number of square meters as well as the approximately number of people applicable to the sites subject of certification.

Particular conditions for this certification:

The sign of this contract implies:

- To accept entirely what established in the General Rules for AENOR Management Systems Conformity Marks, to which you have had previous access.
- The commitment that, for obtaining the certification:
 - There is on place a documented system (manual, procedures, ecc.)
 - The system has been entirely implemented, at least, for a three month period. .
 - Befote AENOR INTERNACIONAL certification audit, internal audits, covering all activities indicated in this request, have been done, as well as a management system review.
 - There are on place, and available to AENOR INTERNACIONAL, a procedure and records of customer complaints within the scope of the request activities.
 - Records showing the conformity with the requested certification technical requirements shall be kept for a minimum period of three years, unless argued request to AENOR INTERNACIONAL, who will decide on it.